

SAGIS Help?

SAGIS is now open for all PHAs except for MTWs with Alternative Formula Calculations (According to MTW Agreement Attachment A).

PHAs and their fee accountants are encouraged to review all of the documentation on the Asset Management webpage's 2008 Subsidy Submissions link:

<http://www.hud.gov/offices/pih/programs/ph/am/of/subsidy.cfm#2008>

We also recommend that you review all of the documentation on the SAGIS Training page: <http://www.hud.gov/offices/reac/products/sagis/training.cfm>

If after reviewing the documentation you have questions or concerns about your pre-populated data (PELs, inflation factors, transition funding, etc.) or anything related to the operating fund program, you should contact your local field office.

If you are having technical problems with SAGIS (can't access the system, can't submit applications, etc.) you should contact the REAC TAC. Please provide the customer service representative a detailed description of your problem(s). The TAC will forward your information to the appropriate SAGIS Administrator who will contact you within two to three business days to help resolve your problem. Please do not contact the TAC prior to that time to check on the status of your ticket. The REAC TAC's contact information is listed below. Please be advised that your PIC Coaches **CANNOT** assist with SAGIS access or input.

SAGIS Help Desk (TAC) Contact Information

Phone Number	TAC Email
1-888-245-4860	REAC_TAC@hud.gov